



Policies and Procedures

Website Terms & Conditions of Use

Policy Owner: Barnsley Pride Board of Trustees

Approved By: Barnsley Pride Board of Trustees

Review: Annually

Next Review Date: 5th August 2027

POLICY STATEMENT

Welcome to the official website of Barnsley Pride.

These Terms and Conditions explain the rules for using the Barnsley Pride website and apply to everyone who accesses or uses our website. By accessing or using this website, you agree to comply with these Terms and Conditions. If you do not agree with them, please do not use the website. Barnsley Pride reserves the right to update these Terms and Conditions from time to time. The latest version will be published on this page.

USING OUR WEBSITE

You may use the Barnsley Pride website for lawful purposes only.

You agree not to use the website:

- In a way that breaks any applicable law or regulation.
- To attempt to gain unauthorised access to the website, its systems or databases.
- To introduce viruses, malware or other harmful material.
- To interfere with the operation, security or availability of the website.
- To impersonate Barnsley Pride, its trustees, staff, volunteers or representatives.
- To submit information that is knowingly false, misleading, abusive or unlawful.
- To use the website to harass, threaten, discriminate against or cause harm to another person.
- To use automated systems to copy, scrape or collect website content without our permission.
- For fraudulent, malicious or otherwise unlawful purposes.

We reserve the right to restrict or prevent access to the website where we reasonably believe these Terms and Conditions have been breached.

WEBSITE INFORMATION

We make reasonable efforts to ensure that information published on the website is accurate, current and accessible.

However, information may occasionally contain errors, omissions or become out of date.

Information relating to events, activities, programmes, dates, venues, performers, services, funding opportunities and community activities may change.

Barnsley Pride reserves the right to amend, postpone, cancel or withdraw information, events or activities where necessary.

You should check the relevant event or activity information before making arrangements based on information published on the website.

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EVENTS

Information published about Barnsley Pride events is provided for general information and promotional purposes.

Where an event requires registration, booking, payment, ticketing or acceptance of separate terms and conditions, those terms may also apply.

Barnsley Pride reserves the right to:

- Change event dates, times or venues.
- Change or replace performers, speakers or activities.
- Introduce reasonable capacity restrictions.
- Refuse admission where necessary for safety, safeguarding or operational reasons.
- Cancel or postpone an event where circumstances require it.

Where an event is cancelled or materially changed, Barnsley Pride will provide appropriate information to attendees through the communication channels available to us.

THIRD-PARTY WEBSITES AND SERVICES

Our website may contain links to websites, platforms or services operated by third parties.

These may include websites belonging to:

- Partner organisations.
- Community organisations.
- Sponsors.
- Event providers.
- Ticketing providers.
- Fundraising platforms.
- Social media platforms.
- Government or public bodies.
- Other organisations we consider relevant to our visitors.

These links are provided for convenience and information.

Barnsley Pride does not control third-party websites and is not responsible for their content, availability, security, privacy practices or terms and conditions.

Your use of a third-party website is subject to that website's own terms and policies.

FUNDRAISING AND DONATIONS

Barnsley Pride may provide links or information relating to donations, fundraising campaigns and other forms of financial support.

Where donations are processed through a third-party payment or fundraising platform, the transaction may be subject to that provider's terms and conditions and privacy policy.

Barnsley Pride will use charitable donations in accordance with its charitable purposes, governing document and applicable legal and regulatory requirements.

We aim to be transparent and responsible in our fundraising activities and will comply with applicable fundraising requirements.

INTELLECTUAL PROPERTY AND COPYRIGHT

Unless otherwise stated, the content published on the Barnsley Pride website is owned by, licensed to, or used with permission by Barnsley Pride.

This may include:

- Text.
- Logos.
- Branding.
- Graphics.
- Photographs.
- Videos.
- Artwork.
- Documents.
- Promotional materials.
- Website design and other digital content.

You may view and access content for your own personal, non-commercial use.

You must not reproduce, modify, distribute, sell, publish or commercially exploit Barnsley Pride content without obtaining appropriate permission.

Nothing in these Terms and Conditions prevents you from exercising rights that you have under applicable copyright or other intellectual-property law.

Where content belongs to a third party, the relevant rights remain with that third party.

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BARNSELEY PRIDE BRANDING

The Barnsley Pride name, logo and associated branding are important assets of the charity.

You must not use Barnsley Pride branding in a way that:

- Suggests an endorsement that does not exist.
- Suggests you represent Barnsley Pride without permission.
- Misleads people about an association with the charity.
- Damages the reputation of Barnsley Pride.
- Uses the branding for an unauthorised commercial purpose.

Requests to use Barnsley Pride branding should be made to the charity in advance.

USER-SUBMITTED CONTENT

From time to time, our website may allow visitors to submit information, comments, applications, feedback, photographs or other content.

By submitting content, you confirm that:

- The information you provide is accurate to the best of your knowledge.
- You have the necessary rights or permissions to submit the content.
- Your submission does not knowingly infringe another person's rights.
- Your submission is not unlawful, threatening, abusive, discriminatory or defamatory.
- You have considered the privacy of other people who may appear in photographs or other submitted material.

Barnsley Pride reserves the right to moderate, edit, refuse or remove submissions where reasonably necessary. Submitting content does not guarantee that it will be published.

PHOTOGRAPHY AND MEDIA

Barnsley Pride may photograph, film or otherwise record activities and events for legitimate charitable, promotional, educational, fundraising and archival purposes.

Where appropriate, information about photography and recording will be provided at the relevant event.

Additional safeguards may apply where children or vulnerable people are involved.

Barnsley Pride will handle personal information and images in accordance with applicable data protection requirements and our Privacy Policy.

PRIVACY AND DATA PROTECTION

Barnsley Pride may collect and process personal information when you use our website or interact with our online services.

This may include information submitted through:

- Contact forms.
- Volunteer applications.
- Event registrations.
- Stallholder applications.
- Performer applications.
- Feedback forms.
- Fundraising activities.
- Mailing-list subscriptions.
- Other online services.

Our Privacy Policy explains how we collect, use, store and protect personal information.

We will process personal information in accordance with applicable UK data protection legislation.

The Information Commissioner's Office states that charities and other organisations holding personal information should provide clear privacy information explaining matters such as why information is processed, how long it is kept and who it may be shared with.

COOKIES

Our website may use cookies and similar technologies.

Cookies may be used for essential website functionality, security, preferences, analytics and other purposes.

Where required, we will provide appropriate information and choices regarding non-essential cookies.

Please see our Cookie Policy for further information.

The ICO's current guidance confirms that organisations should provide clear information about cookies and, where consent is required, obtain appropriate consent before using them.

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ACCESSIBILITY

Barnsley Pride is committed to making our website as accessible and inclusive as reasonably practicable.

We aim to present information in a clear and accessible format.

If you experience difficulty accessing information or using any part of our website, please contact us so that we can consider reasonable ways of assisting you.

SAFEGUARDING

Barnsley Pride takes safeguarding seriously.

Where our website is used in connection with children, young people or adults who may be at risk of harm, appropriate safeguarding procedures may apply.

If you have a safeguarding concern relating to Barnsley Pride, an event, volunteer, trustee, staff member or activity, please contact us using the appropriate safeguarding contact details published by Barnsley Pride.

Nothing in these Terms and Conditions prevents anyone from reporting an immediate safeguarding concern to the appropriate emergency or statutory service.

COMMUNITY STANDARDS

Barnsley Pride aims to provide a welcoming, inclusive and respectful environment.

We do not tolerate content or behaviour that is discriminatory, hateful, threatening, abusive or intended to cause harm. This includes discrimination or abuse based on characteristics protected by law.

We may remove content, restrict access or take other appropriate action where necessary to protect visitors, volunteers, staff, trustees, beneficiaries, partners or the reputation and operation of the charity.

AVAILABILITY AND SECURITY

We aim to keep the Barnsley Pride website available and secure, but we cannot guarantee that it will always be:

- Available without interruption.
- Free from errors.
- Free from viruses or other harmful components.
- Compatible with every device, browser or operating system.

Website availability may occasionally be affected by maintenance, technical problems, security incidents or circumstances outside our reasonable control.

DISCLAIMER

The information provided through the Barnsley Pride website is intended for general information purposes.

Nothing on the website should be considered professional legal, medical, financial or other specialist advice unless expressly stated otherwise.

Where we provide information about external services or organisations, this does not necessarily mean that Barnsley Pride endorses those organisations or their services.

You should make your own enquiries and obtain appropriate professional advice where necessary.

LIMITATION OF LIABILITY

To the extent permitted by law, Barnsley Pride will not be responsible for losses or damage arising from your use of, or reliance upon, information available through the website where such loss or damage could not reasonably have been anticipated.

Nothing in these Terms and Conditions excludes or limits liability where doing so would be unlawful.

Nothing in these Terms and Conditions affects your statutory rights.

EXTERNAL LINKS AND RECOMMENDATIONS

Barnsley Pride may provide links to external organisations, community groups, venues, businesses or services.

Such links may be provided because we believe they may be useful to our visitors.

However, inclusion of a link does not necessarily constitute:

- An endorsement.
- A recommendation.
- A partnership.
- A sponsorship arrangement.
- A guarantee of quality or suitability.

Visitors should check the relevant organisation's own information before using its services.

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WEBSITE SECURITY

You must not attempt to gain unauthorised access to:

- The website.
- Our hosting environment.
- Administrative systems.
- Databases.
- Accounts.
- Networks.
- Other systems connected to the website.

Any suspected security vulnerability should be reported to Barnsley Pride responsibly rather than exploited.

CHANGES TO THE WEBSITE

Barnsley Pride may change, suspend or withdraw any part of the website without notice where reasonably necessary.

This may include changing:

- Website content.
- Features.
- Services.
- Events information.
- Forms.
- Links.
- Pages.
- Website structure.

We may also temporarily suspend access for maintenance or security reasons.

CHANGES TO THESE TERMS AND CONDITIONS

We may update these Terms and Conditions when necessary to reflect:

- Changes to our website.
- Changes to our activities.
- Changes to our services.
- Changes to applicable legislation.
- Changes to regulatory guidance.
- Changes to our charity's governance arrangements.

The latest version will be published on this page.

Your continued use of the website after changes have been published means that you accept the updated Terms and Conditions.

GOVERNING LAW

These Terms and Conditions are governed by the laws of England and Wales.

Any dispute arising in connection with these Terms and Conditions or your use of the Barnsley Pride website will be subject to the jurisdiction of the courts of England and Wales, except where applicable law provides otherwise.

CHARITY GOVERNANCE

Barnsley Pride's trustees are responsible for ensuring that the charity is operated in accordance with its governing document, charitable purposes and applicable law.

These website Terms and Conditions do not replace or override Barnsley Pride's governing document.

The Charity Commission explains that a charity's governing document is its legal rulebook and sets out matters including its charitable purposes and rules for how the charity operates.

Where there is any conflict between these Terms and Conditions and a mandatory legal requirement or Barnsley Pride's governing document, the applicable legal requirement or governing document will take precedence.

COMPLAINTS

Barnsley Pride welcomes constructive feedback and takes complaints seriously.

If you are unhappy with any aspect of our website, an online service or information we have provided, please contact us so that we can investigate the matter.

Where appropriate, complaints will be dealt with in accordance with Barnsley Pride's Complaints Policy and relevant charity governance procedures.